

ALM with ultra-low interest rates - (Life) Insurance Perspective

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Agenda

- The European Insurance Industry Risk Framework
- The (Italian) life Insurance Industry case
- Main challenges and new business perspectives



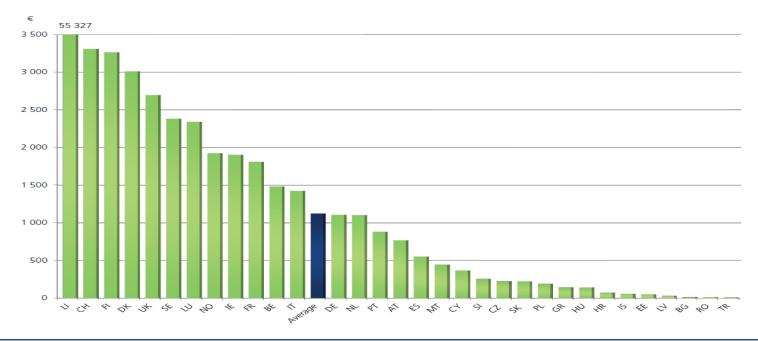


The European Insurance Industry Risk Framework (1/7) Key facts

€667bn Life premiums

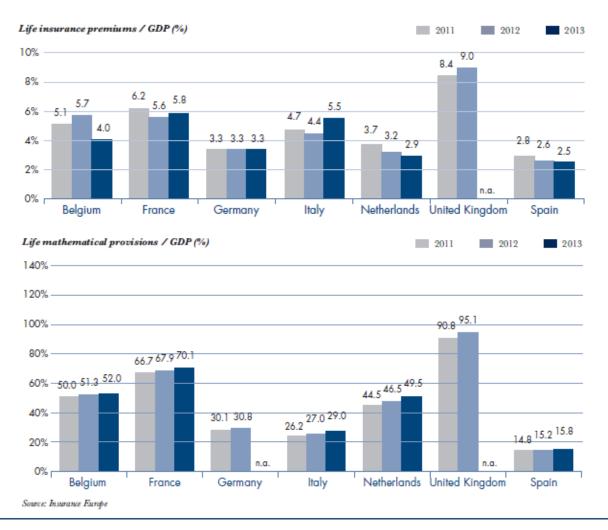
- Almost three quarters of individual premiums related to traditional life products, which offer capital and/ or return guarantees
 - while the remaining individual life premium income stemmed mainly from unit-linked products, in which the risk is borne by the policyholder

Life premiums per capita — 2013 (€)





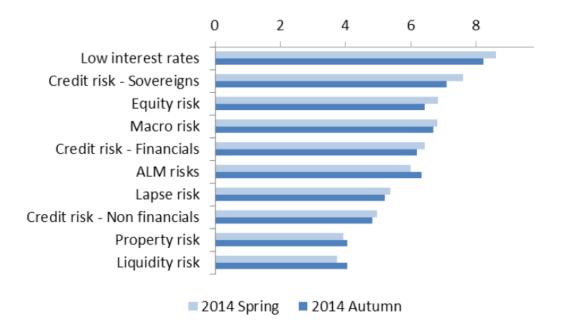
The European Insurance Industry Risk Framework (2/7) *Key facts*





The European Insurance Industry Risk Framework (3/7)

• "The risk from the low interest rate environment continues to be the major risk factor, both for insurance and pension companies alike" (EIOPA Risk Assessment*, Dec. '14)



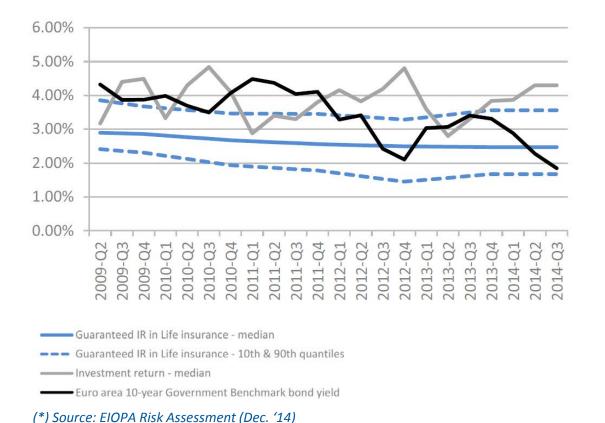
(*) From EIOPA's regular bottom-up surveys among national supervisors to rank the key risks to financial stability for the insurance



The European Insurance Industry Risk Framework (4/7)

EIOPA Risk Assessment

 Guaranteed rates have tended to decrease in the period 2009-2013 in order to adapt the new business to a low yield environment.



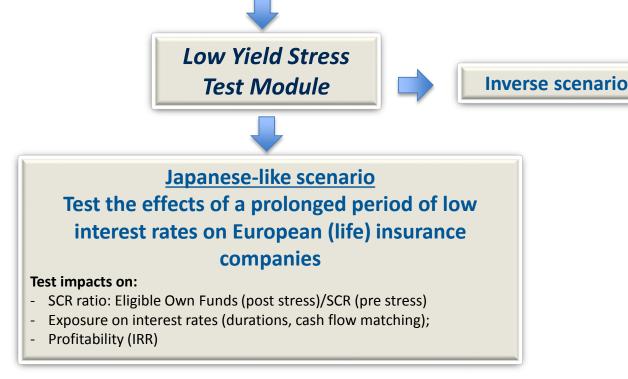
How to cope with these risks without failing commitment with policyholders and maintaining competitiveness?



The European Insurance Industry Risk Framework (5/7)

EIOPA (Low Yield) Stress Test exercise

 As a follow up of its "Opinion on Supervisory Response to a Prolonged Low Interest Rate Environment*" it was agreed that EIOPA would carry out a stocktaking exercise in 2014 in order to test sustainability of the financial guarantees embedded in life products.



(*) 28 February 2013

The European Insurance Industry Risk Framework (6/7) MCEV/EV sensitivity to a decline of 100 basis point

Table 3: MCEV/EEV sensitivities to a decline in interest rates by 100 basis points

	2009	2010	2011
Central and northern Europe ¹	-10.7%	-12.7%	-56.1%
Japan ²	-11.7%	-10.7%	-8.0%
Southern Europe and France ³	-5.2%	-3.9%	-7.9%
UK ⁴	1.2%	1.1%	-1.7%
Reinsurance ⁵	0.2%	0.7%	1.2%

Aegon, Ageas, Allianz, Delta Lloyds, Eureko/Achmea, Munich Re (primary life insurance book), SNS REAAL, Storebrand, Swiss Life, UNIQA, Vienna, Zurich

Sources: company MCEV/EEV reports for 2009 to 2011

Source: Sigma 2012



² Sony Life, Himawari Life

³ AXA, CNP, Generali, Mediolanum

Aviva, Old Mutual, Phoenix, Resolution, SJP, Standard Life

Hannover Re, Munich Re (life reinsurance only), SCOR

The European Insurance Industry Risk Framework (7/7)

EIOPA (Low Yield) Stress Test exercise

Global Stress Test result

- The European insurance industry is in general sufficiently capitalized in Solvency II terms
- The Italian insurance industry shows a «Japanese-like scenario» level of capitalization slightly better than the European average

	«Japanese-like» scenario			
	Europe	Italy		
SCR ratio ≥ 100%	76%	83%		
SCR ratio < 100%	24%	17%		

Sample: 6 individual undertakings



The Italian (life) Insurance Industry case Overall Life Industry trend

(1/8)

 Insurance policies represent almost 12% of total financial assets of Italian households

INSTRUMENTS	YEAR-END STOCKS (Euro million) 2013	YEAR-END STOCKS/ TOTAL ASSETS %		FLOWS (Euro million)	
		2012	2013	2012	2013
ASSETS					
Bank instruments (*)	1,047,346	27.0	26.9	55,230	16,027
Italian	1,016,945	26.2	26.1	54,367	16,216
sight deposits	500,444	12.8	12.8	-8,694	10,648
other deposits	516,501	13.4	13.3	63,061	5,568
Foreign	30,401	0.8	0.8	863	-189
Securities	624,988	18.6	16.0	-61,109	<i>-7</i> 2,800
Italian	511,180	15.2	13.1	-36,344	-57,568
of which: government	184,423	5.4	4.7	-24,146	-22,881
bank	326,454	9.8	8.4	-5,335	-34,972
Foreign	113,809	3.4	2.9	-24,765	-15,233
Invest't funds	308,093	7.1	7.9	20,217	27,532
Italian	161,078	3.9	4.1	-2,303	8,962
Foreign	147,015	3.2	3.8	22,520	18,570
Shares and equity	916,371	22.1	23.5	1,906	29,416
Italian	873,216	21.2	22.4	3,624	27,489
Foreign	43,155	1.0	1.1	-1,718	1,927
Insurance, pension and severance	726,842	18.2	18.7	-1,631	22,047
of which: reserves of the life sector	457,143	11.2	11.7	-5,226	18,625
Other assets	273,157	7.0	7.0	3,687	8,206
Total assets	3,896,796	100	100	18,299	30,428
LIABILITIES					
Short-term debts	58,739	6.4	6.4	857	-529
of which: bank	57,338	6.3	6.2	905	-230
Medium- and long-term debts	639,474	69.7	69.4	-7,677	-10,425
of which: bank	544,950	59.2	59.2	-7,434	<i>-7</i> ,235
Other liabilities	223,048	23.8	24.2	3,946	1,178
Total liabilities	921,261	100	100	-2,874	-9,776
BALANCE	2,975,535			21,173	40,204

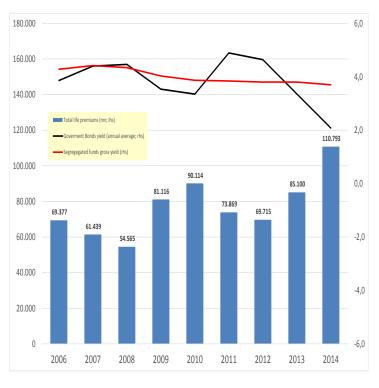
^(*) Includes deposits of the Cassa Depositi e Prestiti Source: Based on Banca d'Italia, Conti finanziari



(2/8)

Overall Life Industry trend

- In Italy risks due to prolonged low interest rates are perceived to be lower than in other European countries.
- This is mainly due to specific product features and prudent asset allocation







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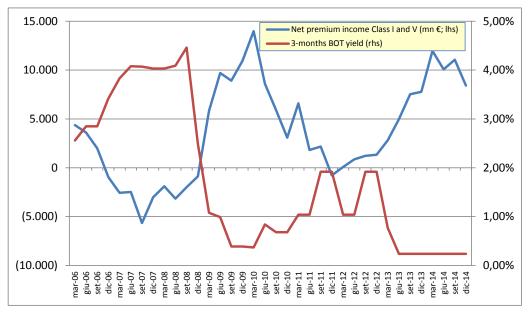
Main Drivers – competitiveness of segregated funds

- In Italy, interest rate sensitive life insurance business includes withprofits endowment and whole life policies (*polizze rivalutabili*), most of which are single premium business
 - The maximum guarantee is fixed at 60% of the average Italian 10-year government bond yield.
 - The maximum guarantee level has generally been in the last 2 years between 0 and 1% with cliquet mechanism, where the guarantee is paid out at maturity instead of annually.
 - Rates of return are computed on the basis of book value and realized value.
 In particular, the return is calculated annually as the ratio of the sum of coupons, dividends and realized capital gains to the average stock of fund assets, and is allocated, in whole or in part, to the accrued value of the contractual benefits.
 - Surrender charges vary by company, but generally decrease with the duration of the contract. However, there is no adjustment for market value of the assets backing these policies.

(4/8)

Main Drivers – competitiveness of segregated funds

- Over the years the share of life policies whose end-of-contract value is guaranteed has progressively grown – thanks to the increase in sales of Class I and V policies
 - These products are more attractive when Government Bonds yields are low and/or decreasing

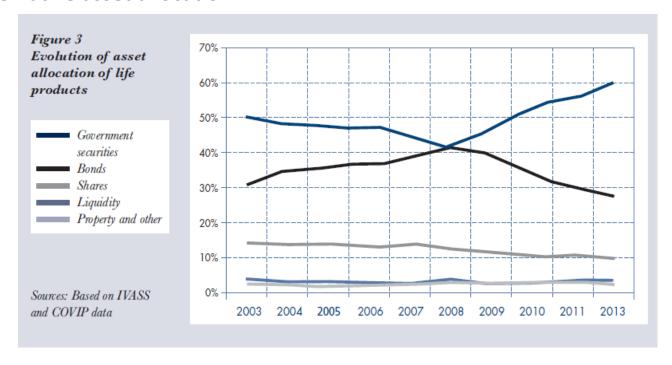


Source: ANIA, Datastream

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Main Drivers – competitiveness of segregated funds

- Italian segregated funds allow:
 - to manage in an efficient way the minimum return guarantees trough a conservative asset allocation

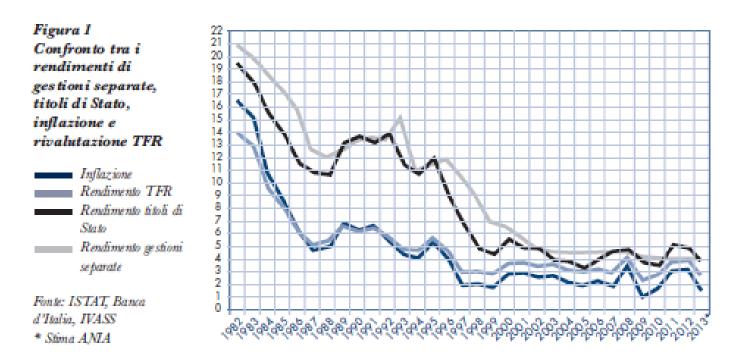




The Italian (life) Insurance Industry case Main Drivers – competitiveness of segregated funds

(6/8)

- Italian segregated funds allow:
 - to get limited but stable returns

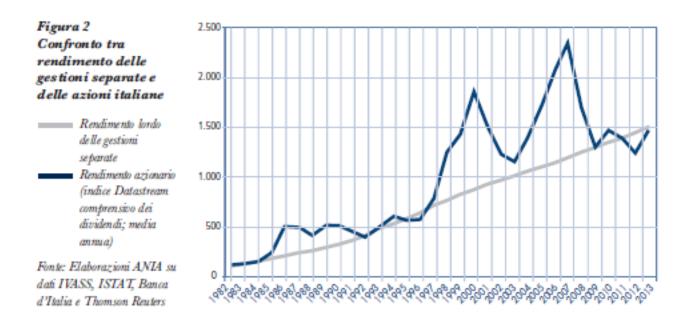




The Italian (life) Insurance Industry case Main Drivers – competitiveness of segregated funds

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- Italian segregated funds allow:
 - to reduce return volatility to a minimum

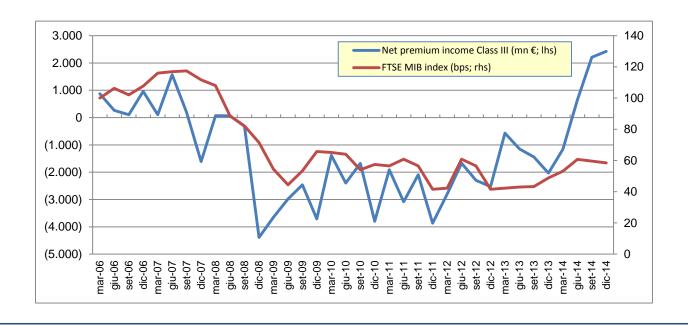




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Main Drivers – shift toward linked-type products (Class III)

- Some companies started to focus on products with no guarantees or less dependent on investment income
- Nearly 1/3 of the new business in 2014 is represented by dynamic hybrid products, which are innovative life insurance contracts combining features of traditional participating life insurance with those of unit-linked policies.







Main Challenges (1/2)

Three Scenarios (adapted from Sigma, 2012)

- 1) A gradual rise of interest rate. The European economy recovers gradually thanks to national reforms and QE. Actual inflation and inflation expectations increase moderately toward 2%. We observe a gradual increase in both nominal and real interest rates.
- 2) A prolonged period of ultra-low interest rate QE is ineffective because overly leveraged banks and consumers opt to reduce debt rather than lending or spending it, preventing the economy from overheating. As a consequence, long-term government bond yields remain close to their current levels for the next ten years.
- **3)** An inflation-driven surge in interest rates, CBs and in particular ECB react too slowly to prevent a rapid rise in inflation. Increasing inflation expectations lead to a sharp rise in nominal bond yields.

Main Challenges (2/2)

- I strongly believe that scenario 1 is the most likely It is also the most favorable for insurers
- Scenario 3 appears at the moment to be very unlikely in 2-3 years
 - but never forget that "this time is different" is never true in the long run
- EIOPA seems to be mainly concerned by scenario 2
 - "A continuation of current low yield conditions could see some insurers exposed to this risk having problems in meeting promises to policyholders in 8-11 years" (EIOPA Stress Test Report, Nov. '14)

New business perspectives

(1/3)

The Japanese experience

- Japan experienced a prolonged period of low interest rates that led to a number of insolvencies and prompted the industry to find new ways to cope with the situation.
- Japanese insurance industry shifted the focus away from traditional endowment products towards protection products, searching for an optimal mix between savings and protection products.

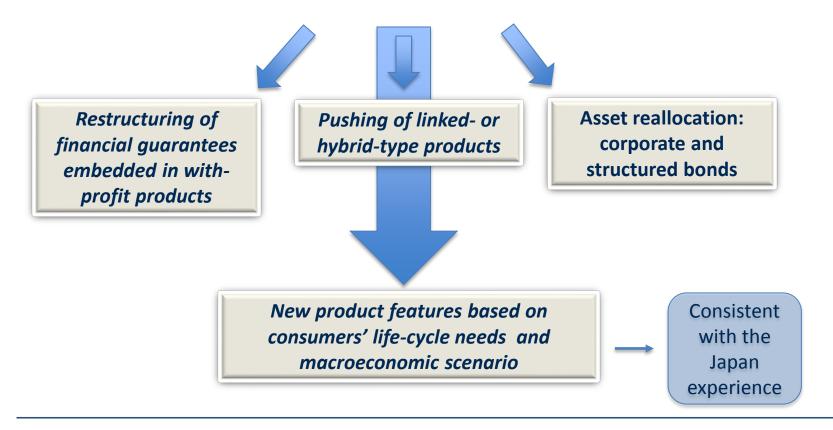
- Even if a (Japanese) scenario 2 doesn't materialize, it is worth for European insurers trying to strike the right balance between savings and protection, with a fast growing emphasis on the latter.
- Demographic reasons and budget constraints for Governments urge insurer to refine the supply of protection products.

New business perspectives

(2/3)

Potential solutions

How to reallocate assets and new premiums in order to make minimum financial guarantees sustainable in a prolonged low interest rate scenario?

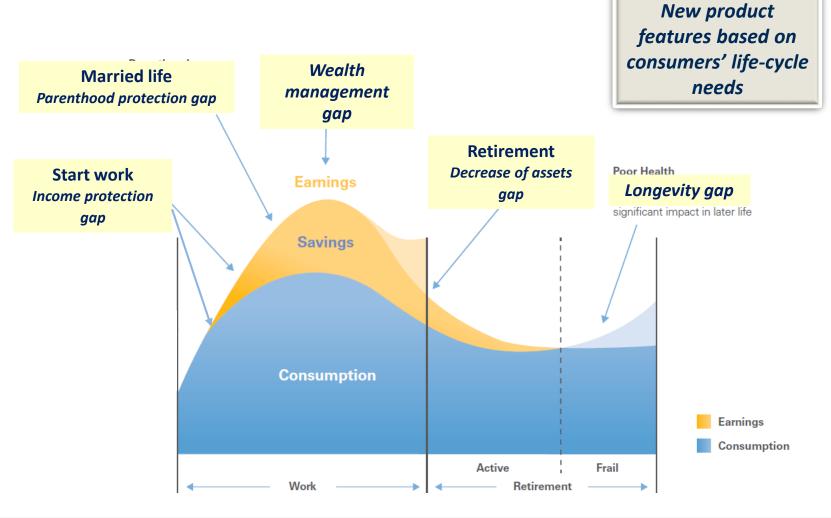




New business perspectives

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